



# Springfield City Employees Credit Union

217-789-2346

**January 2020**

Springfield City Employees Credit Union would like to wish you a very Happy New Year! Please find below valuable information for 2020.

- Tax Forms will be mailed this week to any account member who has received \$10.00 or more in dividends for the 2019 tax year. Be on the look out! If you feel you should have received a form and did not, please contact the Credit Union.
- Come see us at BOS Center! We will be attending Open Enrollment on January 14<sup>th</sup> and 15<sup>th</sup> for the City of Springfield. If you need account information, loan applications, and/or payroll changes, we are able to help. Don't forget to stop by for your chance to win a \$50.00 Visa gift card.
- We offer real-time Visa Debit Card/ATM cards. If you are enrolled in our homebanking program, you will be able to see outstanding charges and deposits within seconds of using your card.
- Bill Pay is now available. If you have not enrolled in our Homebanking, please do so today at [www.scecu.org](http://www.scecu.org). Homebanking is required to use Bill Pay.
- 2020 brings new technology for Springfield City Employees Credit Union! Mobile Banking along with our very own App and Remote Capture Deposit. These will be available in the coming months.

Are you interested in becoming a Board Member on the Springfield City Employees Credit Union Board of Directors? Board Members are required to attend monthly meetings and be available by phone on a daily basis. A financial background is not required, but is helpful. If you feel this position is right for you, please contact the credit union at 217-789-2346 or email your resume to [dlauterbach@scecu.org](mailto:dlauterbach@scecu.org).

## **Updating your Contact Information:**

Have you recently moved? Did you cancel your land line phone? Contact the Credit Union to update your contact information.

## **Card Fraud:**

Would you like to be contacted of suspicious activity on your Visa Debit Card or Visa Credit Card Account? Update your account with a cell phone to be contacted via text message verifying all suspicious charges immediately upon use.

## **Important Phone Numbers:**

**Credit Union** (217)789-2346

### **Visa Credit Card**

ezcardinfo.com Customer Service (866)604-0380

Fraud transactions/Lost/Stolen (800)322-8472

Balance inquiry/Pay by Phone (800)322-8472

Confirmed Fraud (800)600-5249

**Debit Card Fraud** (800)369-4887

If you are having issues with your credit report or would like to see what is being reported, please contact the following:

## **Credit Reporting Bureaus/Accessing Credit Reports**

- **Annual Credit Report Request Service**

To order a credit report call: (877) 322-8228

P.O. Box 105281, Atlanta, GA 30348-5281

[www.annualcreditreport.com](http://www.annualcreditreport.com)

- **Equifax**

To order your report (800) 685-1111

To report fraud (888) 766-0008

P.O. Box 740241, Atlanta, GA 30374

[www.equifax.com](http://www.equifax.com)

- **Experian**

To order a credit report and report fraud, call: (888) 397-3742

P.O. Box 2104, Allen, TX 75013-2104

[www.experian.com](http://www.experian.com)

- **TransUnion**

To order your report (800) 888-4213

To report fraud (800) 680-7289

TransUnion, 2 Baldwin Pl, P.O. Box 2000, Chester, PA 19022

[www.transunion.com](http://www.transunion.com)